



ASSA ABLOY

ASSA ABLOY, the global leader
in door opening solutions

TESA ASSA ABLOY: LIMITED WARRANTY

Talleres de Escoriaza, S.A.U., a company founded in 1941, offers a **limited warranty** on all its products. Products branded EC (European Compliance certificate) are guaranteed as meeting all the legal and technical safety requirements of European Union Member States. In addition, it states that its electronic locking system products and their accessories (locks, editing programs, portable programmers, circuit breakers, safety deposit boxes, etc.) meet the requirements set by the pertinent European Directive.

TESA ASSA ABLOY was certified ISO 9001-compliant in 1994, ISO 2001: 2000-compliant in 2003 and ISO 14001 environmentally-compliant in 1999. Valid certificates are on the [tesa.es](http://www.tesa.es) website, under the Company section, for downloading or reference. (<http://www.tesa.es/es/site/tesa/compania/nuestra-garantia/>)

TESA ASSA ABLOY hereby issues warranty for the legal term this may be required in every country, up to a maximum of two years from the date on which the product was acquired at a distributor's. This is subject to compliance with the instructions of use and maintenance specified by the factory, in accordance with Act 23/2003 dated 10 July on Sales Warranties for Consumer Goods currently in force (BOE no. 165, dated 11-07-2003, pp. 27160-27164).

Talleres de Escoriaza, S.A.U. guarantees that, for normal use and service, its products are free of factory defects. This guarantee does not cover defects or damages due to:

1. Improper installation, installation not compliant with instructions and/or lack of proper maintenance.

2. Improper storage causing damage to the products due to dust and humidity or any activity conducted following product delivery, dispatch, transport and manipulation; rust, erosion, including the normal wear owing to use or misuse, vandalism, accident or any other activity conducted after product delivery.

*3. The use of components other than the appropriate original elements from **TESA ASSA ABLOY** may cause serious damage to the product and cancels this warranty. This warranty is not valid in the event of any modification to the product covered, regardless of whether the modification causes or contributes to the defect claimed. The warranty may not be assigned or transferred in any way and cannot be extended, altered or modified.*

The only obligation of **TESA ASSA ABLOY** under this warranty (in keeping with Act 23/2003 dated 10 July, on Sales Warranties for Consumer Goods currently in force (BOE no. 165, dated 11-07-2003, pp. 27160-27164)) is that of repairing or replacing, at the discretion of **TESA ASSA ABLOY**, any product and/or product component for which **TESA ASSA ABLOY** has determined that defects exist.

This limited warranty does not grant any other right, give rise to any other obligation, or absolve the buyer of the liability for taking any other appropriate measure, by any means, including insurance against personal injuries or material damages. This warranty refers exclusively to defects in the product.

The warranty shall cover the cost of repairs, provided these are within the specified scope of the warranty. Written notice of the defective product or component covered by this warranty shall be processed through the distributor where the product was acquired together with the purchase invoice. After the pertinent analysis, the distributor shall forward it to **TESA ASSA ABLOY**, Barrio Ventas, 35 E-20305, Irún, Spain, along with its name, address, the product or component ID, and a brief description of the defect, for examination, subject to the payment of dispatch costs. Should such examination reveal a defect covered by the warranty, the product shall be repaired or replaced.

TESA ASSA ABLOY reserves the right to replace discontinued products with equivalent products as it may consider proper.

This warranty shall prevail over any other warranty. To the extent permitted by law, all warranties implicit are limited to the duration of this warranty. **TESA ASSA ABLOY** shall not be liable for incidental or consequential damages. No sales agent, representative or distributor is authorised to increase or modify the obligations set forth in this warranty.